

Questions raised at Annual General Meeting

26 January 2022



Question	Response
<p><u>Accounts</u></p> <p>At the previous AGM, I asked why the same auditors have been appointed for each year. New auditors were going to be considered for the current financial year. Has this happened?</p> <p><i>Piers Thompson (Silchester Residents Association)</i></p>	<p>Given the turn-over of key staff in our finance team in the past year, it was decided to retain the same auditors to ensure a level of consistency and stability in changing circumstances.</p> <p>We are committed to re-tendering for audit services for the 2022/23 accounts.</p>
<p><u>Accounts</u></p> <p>Why can't we see the income from the advertising towers reflected in the accounts? It appears that this has been hidden.</p> <p><i>Luke Narcisse (LN Recovery)</i></p>	<p>We're continually looking to improve the way our accounts are presented, to make them more accessible for our members and important stakeholders.</p> <p>We are restricted on the detail we are able to provide in terms of income from any one tenant, which may be seen as commercially sensitive by the tenant. We will seek to present a breakdown of rental income in a manner that is open and transparent as possible, while maintaining commercial sensitivity for our tenants.</p> <p>Total non-property generated income in the past year was approximately £600k (including income from advertising towers, unit-based parking, other parking etc)</p>
<p><u>Service provision</u></p> <p>Funding of Community Accountancy Self Help (CASH) has not been renewed, leading to a potential gap in the provision of this important service locally. Can Westway Trust engage in discussion with KCSC about future funding and provision of this service for community organisations in North Kensington?</p>	<p>We will discuss this situation with KCSC and work with them to investigate how this important service could be retained locally.</p>

<p>Dayo Gilmour</p>	
<p><u>Institutional Racism Review</u></p> <p>What was the total cost to the Trust of carrying out the Institutional Racism Review?</p> <p>Piers Thompson (Silchester Residents Association)</p>	<p>Once again fees paid to individual clients for individual items on the review could be commercially sensitive. The total cost of the review and the communications and media work around it was in the region of £200K. This figure includes the following:</p> <ul style="list-style-type: none"> • Fees from Tutu Foundation UK for conducting the Review • Legal fees • Communications and marketing, including websites, printing and distribution, media databases, media training for trustees • Staff and trustee wellbeing and stewardship
<p><u>Institutional Racism Review</u></p> <p>What is actively being done to engage the hard- to -reach youth within our community?</p> <p>Emmanuel Da Silva</p>	<p>One of the most common requests from our community is around provision of space. We plan to review at our asset management, taking into account the balance of space that can be shared with the community and the rates and fees for community use of spaces.</p> <p>We are building the tools we need to conduct this review, which will allow us to take a much more comprehensive look at the balance.</p> <p>We are committed to bringing more space into community use.</p>
<p><u>Institutional Racism Review</u></p> <p>The IR Review reported that Westway has established a new way for our including community and appointing boards in our leadership. What is that new way?</p>	<p>The new approach focuses on centring the community within the charity; bringing the community into consultation, design and decision-making processes.</p> <p>While every effort is made to ensure our board of trustees is reflective of the North Kensington community, the new approach ensures that important decisions affecting our community can be delegated beyond our trustees.</p> <p>In the past 18 months, we've convened community panels to review and make recommendations on recruitment of key senior roles within the Trust, including our new CEO and our Chair. We partnered with local consortium Lugadero, to facilitate a process of true community co-design for the Community Street – the largest development programme on the Westway estate for many years.</p> <p>Looking forward, we will build a network of community forums. We're undertaking a Grants Review which will allow us to include a planned roll-out of a more participatory approach in</p>

	<p>how grant funding is decided and allocated within the community in the future. The approach will put important funding decisions in the hands of fellow applicants.</p>
<p><u>Service Provision</u></p> <p>What are you doing for the Moroccan community?</p>	<p>All our services, everything we offer is open to every community, but we know it's harder for some communities to access those resources or even know about them.</p> <p>Therefore, we need to be better at building two-way communications and dialogue between ourselves and communities, including the Moroccan community. We will be initiating community forums this year and we are committed to ensuring that the Moroccan community, and all other communities, play an active role in these discussions.</p> <p>However where we have great connections with the Moroccan community is via our Supplementary Schools Programme, the Dalgano Supplementary School for example, and our Strengthening Parenting programme which has been going for 14 years. The Trust has supported the West London Moroccan Widadia and Anisa Women's Empowerment both of which serve the communities of North Kensington.</p>
<p><u>Future Plans</u></p> <p>While we have been hearing a lot of promises, there's been a lot of planning and a lot has happened for which we are grateful for, what people want to see now is consolidated realistic and tangible responses on paper, we no longer need to hear how hard it has been to get to this point, we've all lived it we've all felt it. We want to see from you Venu is not more talk but action.</p> <p><i>Marcia Robinson (Just Solutions 123)</i></p>	<p>We have developed a forward-looking 'Horizon plan', which set out our strategic direction and key deliverables over the coming three years. This is all about continuous improvement and transformative activity within the Trust, which will have a knock-on effect on the way we interact with communities and stakeholders.</p> <p>This can be found at www.westway.org/horizonplan</p> <p>A summary of our Horizon Plan was distributed to all attendees at the conclusion of the AGM.</p>
<p><u>Board of Trustees</u></p> <p>You said the board members and the trustees are now going to be more reflective of the community and a lot of the comments that I've heard today would be resolved by people in the board and the trustees being reflective of the community.</p>	<p>Our board of trustees is now perhaps more reflective of the local community than at any point in the history of the Trust. This has been achieved through an approach which has put our community at the centre of decisions on the leadership of the charity.</p> <p>We are committed to ensuring that this reflection of the community is maintained and expanded as we move forward. We will shortly commence the recruitment of a member-nominated trustee to the board. We will be working very closely with our member</p>

<p>How will you ensure the board members and the trustees are now going to be more reflective of the community?</p> <p>How do we decide what's reflective of the community?</p> <p>What is the breakdown of the board membership at the moment in regards to gender, age, ethnicity, background when we're talking about reflectivity?</p> <p>Ramijo</p>	<p>organisation to ensure they are empowered to make nominations which not only fill any skills gaps but also represent the diversity of the community we're here to serve.</p> <p>The current breakdown of board members:</p> <ul style="list-style-type: none"> • 100% live, work and/or have strong personal and professional ties with the 5 wards of North Kensington • 60% male; 40% female • Our trustees range in age from late 30s to early 70s • 50% white; 50% black and mixed ethnicity
<p><u>Portobello Green Arcade</u></p> <p>The façade and entrances to Portobello Green Arcade are routinely blocked by Portobello Road market traders, impacting footfall in the arcade.</p> <p>What are you doing to resolve this issue for tenants of the arcade?</p> <p>Djalis (Blue Groove)</p>	<p>There is a new provision in our contract with the market operator to keep the façade of Portobello Green Arcade on Thorpe Close clear of market stalls. This new provision will be implemented once Community Street works have been completed on the Arcade, in the coming 18 months.</p> <p>We are also exploring better signage and lighting.</p> <p>We will raise the position of stalls with the contractor that manages the market to see if anything can be done as we want to increase the footfall in the Arcade.</p>
<p><u>BAYSIXTY6 Skate Park</u></p> <p>Many feel the prices for admission at BAYSIXTY6 Skate Park are too high and thus not inclusive for the local community, Local members of the community have been unable to have access and use of the skate park for those reasons</p> <p>Dini Kennedy (Portobello Radio)</p>	<p>In August 2020 BAYSIXTY6 reduced entry prices from £8 per Day or Evening Session to £5 and £7 respectively.</p> <p>Prices had risen by only £1 in the previous 15 years.</p> <p>There is a special rate of £2 for local skaters. At present, this is a discretionary discount for local skaters who are less financially able.</p> <p>Groups participating in Community Sports Group Lesson Programme are given free entry to the park as well as free kit hire and deep discounts on instructor costs.</p> <p>BAYSIXTY6 has published a Community Impact Statement for 2020/21, which can be downloaded at www.westway.org/baysixty6</p>

Proposal for Ecology Centre at Bay 13

Do you intend to bring that discussion forward with Just Solutions 123 and Trees 4 Grenfell around the Ecology Centre, particularly referencing Bay 13?

What are the sorts of timescales that are being talked about internally?

Christopher Bradley

Our board of trustees have acknowledged the remarkable work that has been done with Hope Gardens under the leadership of Marcia Robinson and other organisations she has worked with.

Our trustees will be discussing this matter at a board meeting next week. We will be in touch with Just Solutions 123 and other relevant parties with the outcome of the meeting.

At present there is no commitment to time-scales internally.